

The Management of the SMART POLYMERS GROUP has implemented and maintains a Quality Management System based on the requirements of the UNE-EN-ISO 9001 standard focused on the activity of:

**Management of the distribution of plastic raw materials**

The Quality Policy is based on the following commitments:

- Commitment to achieve and maintain high levels of customer satisfaction.
- Commitment to comply with "all requirements", whether they are legal, contractual or of another nature, which are applicable to us due to our activity, in such a way that our performance in no case may contravene the legal requirements and specifications established by the different public administrations.
- Commitment to carry out our work within a management environment that guarantees continuous improvement in our processes, in our methods of action and in our relations with interested parties, through the establishment and periodic review of our quality objectives and our quality policy.
- Commitment to promote an understanding and dissemination of our quality policy within the organisation, through training and continuous communication with our employees.
- Commitment to effectively control and manage all our Departments, which allows us to set our objectives and obtain a high degree of quality from them.

The Quality Policy is disseminated to all staff to ensure that it is known and understood by all company personnel.



**Vicente Sala Martínez**  
Director General  
Fecha: **01 ENE 2023**